

Refund Policy

As of: 3.7.2019

For the Mill Valley Schools Community Foundation dba Kiddo!
Federal Tax ID# 94-2848305

Kiddo!'s policy is to not refund donations.

As a 501 (c) 3 organization, when a donor gives money to a nonprofit organization, that money is no longer the donor's once accepted by the charity. Instead, the money is, in effect, owned by the public interest. Because nonprofit organizations exist to benefit the public interest, regulators will be concerned that gifts are used to further the public interest. Returning a donor's gift could be contrary to the public interest.

Exceptions that would allow a refund:

1. In the event that a written document accompanies the donation restricting the use of the donated funds and Kiddo! is not able to abide by the restrictions. This exception only applies to gifts of \$10,000 or more.
2. For donations made using the kiddo.org website, if you, or our system, have made an error your donation will be refunded. Within 5 days, alert the Kiddo! office of an error. Please call 415-389-7794 or email info@kiddo.org. If a qualified error has occurred, refunds will be made using the original credit card used, however, in the case of an electronic check the donor will receive a paper check in return.
3. Additional exceptions may be made at the discretion of the Executive Committee of the Kiddo! Board of Directors.

Requirements to complete a donation refund:

- Donor must submit a signed written request, to include: donation amount, date, method of payment
- Nonprofit: a refund check will be issued along with a letter stating the reason for the refund, including language notifying the donor that the original gift may not be claimed as a charitable donation to the organization.

RE: Events

Kiddo! the Mill Valley Schools Community Foundation, does not provide refunds unless we cancel the event.

If for any reason, you cannot attend an event after purchasing a ticket(s), we will gladly redirect the ticket cost as a charitable donation to the Kiddo! Campaign/event of donor's choice.